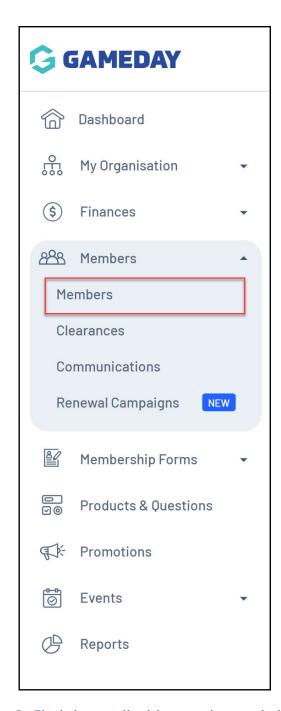


How do I manually add a registration to a member record? Last Modified on 04/10/2023 5:01 pm AEDT

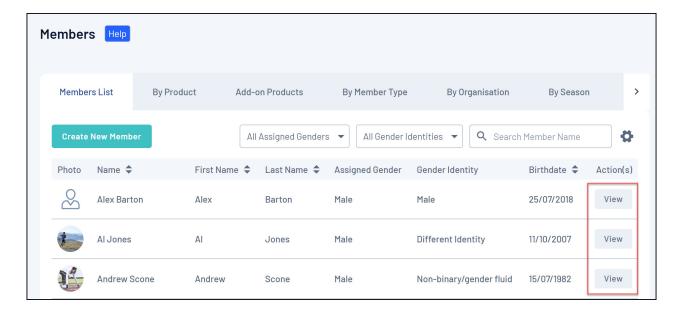
As a GameDay administrator, you can manually add a registration product to a member's record, which includes the ability to record an offline payment or process a live payment on the member's behalf. This can be useful if a member cannot access a secure connection to register themselves or would prefer to pay over the phone or with an administrator in person.

To manually record a registration in GameDay:

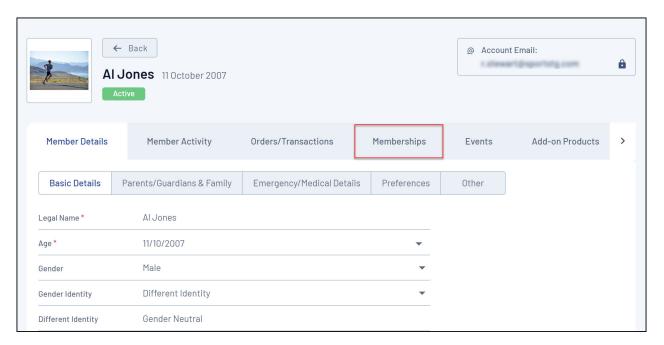
1. In the left-hand menu, click **Members** > **MEMBERS**



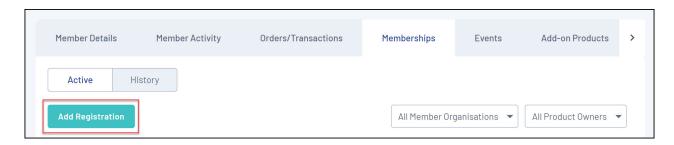
2. Find the applicable member and click **VIEW**



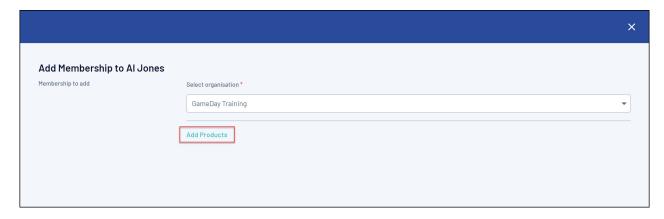
3. On the member record, click the **MEMBERSHIPS** tab



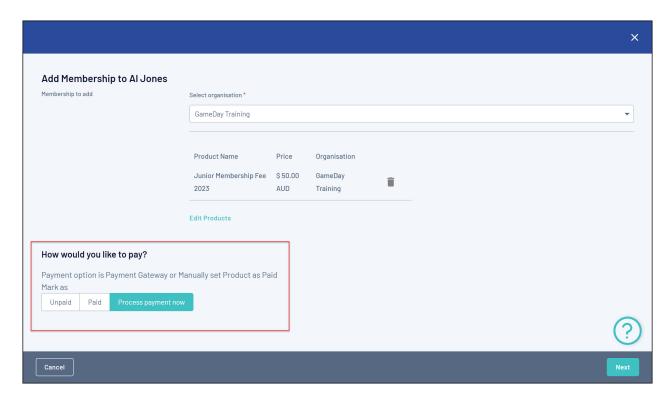
4. Click ADD REGISTRATION

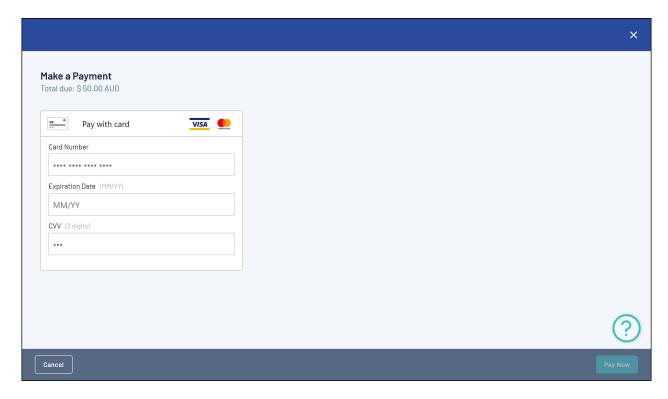


6. Click **ADD PRODUCTS** and select the product you want to add to the registration.

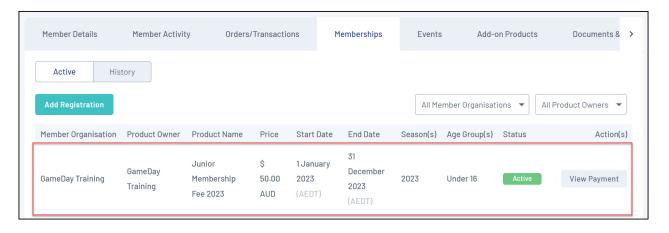


- 7. Once you've assigned a Product, choose one of the below options to complete the registration:
 - **Unpaid**: Allows you to add the registration to their record but still have it listed as Unpaid.
 - **Paid**: Allows you to manually mark the registration as Paid (I.e. if the payment has been made offline by cash, cheque etc.).
 - **Process payment now**: Allows you to process a live payment using GameDay's integrated payment gateway.





Once you've completed the registration, it will appear on the member record under the **Memberships** tab.



Related Articles